

**Bastyr University Dietetic Internship  
Interview/Counseling and Education Evaluation**

Joanna Winkus Intern 10/27/14 - Week 2 Date

Jill Allum Preceptor WIC/Renton Public Health Rotation

Choose the number that best describes the level of achievement in demonstrating each skill as an intern:  
5 = level of performance consistently exhibited a significant level of excellence  
4 = level of performance occasionally exceeded expectations  
3 = level of performance met expectations  
2 = level of performance occasionally did not meet expectations  
1 = level of performance did not meet expectations

**Communication Skills**

- 3 Uses professional voice tone.
- 3 Listening skills support understanding of patient needs.
- 3 Non-verbal communication (body language) supports professional communication style.
- 3 Builds rapport in a friendly and supportive, yet professional manner.

**Interviewing Skills**

- 2 Gathers appropriate information in a logical sequence.
- 2 Uses open and closed questions appropriately.
- 3 Uses follow-up questions appropriately to probe for essential information.
- 3 Responds to patient's responses in a non-judgmental, professional manner.

**Counseling and Education Skills**

- 3 Provides information to match patient's knowledge level and stage of change.
- 3 Clearly and concisely communicates appropriate education to support patient priorities.
- 3 Information provided is accurate.
- 2 Involves patient in establishing and prioritizing goals.
- 3 Information and goals provided are individualized to the patient.
- 2 Appropriately assesses patient's understanding of information provided.
- 3 Plans for follow-up are clearly made.

**Comments, Suggestions for Improvement:**

*While using telephonic interpreter, make eye contact with client while asking questions/providing information rather than talking to the phone.*  
*Needs practice on using lay-man's vocabulary rather than university level language.*  
*Knows own knowledge bank and when to ask preceptor for support.*

Evaluator's Signature: Jill Allum, RD, ED